



WEST BENGAL STATE UNIVERSITY
BBA(TAH) Honours 4th Semester Examination, 2022

BTHACOR09T-BBA (TAH) (CC9)

TICKETING AND TRANSPORTATION MANAGEMENT

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.
All symbols are of usual significance.*

GROUP-A

1. Answer any **five** questions from the following: 2×5 = 10
- (a) Define Standard time.
 - (b) Write any two differences between standard time and daylight saving time.
 - (c) Define flying time.
 - (d) What do you mean by ground time?
 - (e) What do you mean by Credit Card?
 - (f) Define OAG-3.
 - (g) What do you mean by VISA?
 - (h) What do you mean by airport code?
 - (i) Define airline designator code.
 - (j) What is RTW?
 - (k) Define air tariff.
 - (l) Define Transportation Management.
 - (m) What is minimum connecting time?
 - (n) What do you mean by GMT?
 - (o) Define elapsed time.
 - (p) What do you mean by global indicator?

GROUP-B

2. Answer any **four** questions from the following: 5×4 = 20
- (a) Briefly define AAI with the context of aviation organization.
 - (b) Write any five contents of Travel Information Manual (TIM).
 - (c) Define Custom regulations in India.

- (d) Write any five benefits of credit cards.
- (e) Write the steps of obtaining a valid passport.
- (f) Define Airport Tax.
- (g) What are the different classes of journey in flights? Define.
- (h) What are the special passenger assistance available for boarding?
- (i) Write the difference between fares, rates and tariffs.
- (j) What are the contents of passenger ticket of a flights?
- (k) How FDI boosted the Indian aviation industry?
- (l) Briefly explain the different types of VISA.

GROUP-C

3. Answer any *two* questions from the following: 10×2 = 20
- (a) Write the functions and role of IATA.
 - (b) Briefly explain embarkation and disembarkation process.
 - (c) What do you mean by ICAO? Write any five functions and role of ICAO.
 - (d) How to travel the globe on a round the world ticket?
 - (e) Write the functions of AAI.
 - (f) Briefly explain any two aviation companies in India.
 - (g) Briefly explain the different types of credit cards.
 - (h) Explain the currency regulations in aviation sector in India.

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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