



WEST BENGAL STATE UNIVERSITY
BBA Honours 5th Semester Examination, 2021-22

BBAADSE05T-BBA (DSE1/2)

HUMAN RESOURCE DEVELOPMENT: SYSTEMS AND STRATEGIES

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate marks of question.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

Answer any five questions from the following

2×5 = 10

1. What is Human Resource Management?
2. What is Human Resource Development?
3. What do you mean by training of human resource?
4. What is need identification in relation to training?
5. Mention two attributes of a good trainer.
6. What is HRD Audit?
7. Define mentoring.
8. Mention two advantages of training.
9. What is HRIS?
10. What is career management?
11. What is meant by staffing?
12. Define Industrial relations.
13. What is strategic HRM?
14. Explain e-HRM.
15. What is competency mapping?

GROUP-B

Answer any four questions from the following

5×4 = 20

16. Explain the relationship between Human resource management and Human resource Development.
17. Discuss the HRD Matrix.
18. Mention five competencies of HRD professionals.
19. What are the challenges in HRD?
20. Distinguish between training and development.
21. What are the factors to be considered in designing a training program?
22. Write a short note on “Appreciative Enquiry”.
23. Discuss the role of technology in HRD.
24. Write a short note on “HRD experience in Indian Organisations.”
25. Discuss the importance of Human Resource Information System.
26. Discuss the importance of Strategic HRM in the modern world.
27. Mention five challenges which international HR managers face in the modern world.

GROUP-C

Answer any two questions from the following

10×2 = 20

28. Describe the process of designing and developing effective HRD program.
29. Discuss the role of trainer in a training program.
30. How can the effectiveness of a training program be determined?
31. Discuss the concept of Balanced Score Card.
32. Discuss the models of International HRM.

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

—x—