



WEST BENGAL STATE UNIVERSITY
BBA Honours 5th Semester Examination, 2020, held in 2021

BBAADSE05T-BBA (DSE1/2)

HUMAN RESOURCE DEVELOPMENT: SYSTEMS AND STRATEGIES

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate marks of question.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

Answer any five questions from the following

2×5 = 10

1. Define Human Resource Development.
2. What is HRD Matrix?
3. What is HRD Programs?
4. What do you mean by Development?
5. What is HRD Climate?
6. What is Staffing?
7. Define Mentoring.
8. What is Diversity Management?
9. What is HRD Audit?
10. What is Balance Score Card?
11. Define Competencies.
12. What is Human Resource Information System?
13. What is Appreciative Inquiry?
14. Define Data Gathering.
15. What is Industrial Relation?

GROUP-B

Answer any four questions from the following

5×4 = 20

16. What are the challenges in HRD?
17. Briefly explain the need for HRD.
18. Explain the role of Trainer in Training Programmes.
19. Explain briefly the effectiveness of Training Programme.
20. Distinguish between domestic HRM and international HRM.
21. What is the role of HR in Coaching?
22. What is the role of Competency Mapping?
23. What are the stages in Counseling Process?
24. Explain briefly the Career Management.
25. Briefly highlight the futures of HRD.
26. State the challenges of International HR managers.
27. Discuss the skills for effective Coaching.

GROUP-C

Answer any two questions from the following

10×2 = 20

28. Define Human Resource Management. Discuss the importance of strategic HRM in the Modern Business.
29. Discuss the Process of development of HRD.
30. Discuss in brief, the different training methods for the employees.
31. What is HRIS? What is the importance of HRIS?
32. Discuss the Roles and Competencies of HRD Professionals.
33. What are the factors affecting International Human Resource Management? Discuss.

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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